



**MINUTES of the Meeting of the  
CHILTERN & WYCOMBE JOINT WASTE COLLECTION COMMITTEE  
held on 25 JULY 2013  
at WYCOMBE DISTRICT COUNCIL**

**PRESENT:**

Councillor P E C Martin (Chiltern District Council) - Chairman  
" Mrs J Teesdale (Wycombe District Council) - Vice Chairman

Councillors: C Harriss (Wycombe District Council) and C J Wertheim (Chiltern District Council)

Officers: K Eastman (Chiltern & Wycombe Senior Waste Officer), A Goodrum (Chiltern District Council & South Bucks District Council), C Hughes (Wycombe District Council), C Marchant (Chiltern District Council & South Bucks District Council), S Markham (Chiltern District Council), B Smith (Chiltern District Council & South Bucks District Council) and I Westgate (Wycombe District Council)

**ALSO IN ATTENDANCE:** Councillors Mrs L Clarke (Bucks County Council) and Ms N Glover (Bucks County Council)

**15 MINUTES**

The Minutes of the meeting held on 4 July 2013 were agreed as a correct record.

**Minute 10 – Tribute to Councillor Roger Emmett**

It was noted that a local newspaper had published an image for an article which included Councillor Emmett in the photograph. It was agreed that Councillor Emmett's family would be contacted.

**Minute 12 – Customer Satisfaction Survey**

At the last meeting of the Joint Scrutiny Task & Finish Group, Members received a report showing the results of the customer satisfaction survey for May 2013. It was noted that Members welcomed the use of customer surveys.

**16 DECLARATIONS OF INTEREST**

There were no declarations of interest.

## 17 EXCLUSION OF THE PUBLIC:

### RESOLVED –

**That under section 100 (A) (4) of the Local Government Act 1972 (as amended) the public be excluded from the meeting for the following item(s) of business on the grounds that they involved the likely disclosure of exempt information as defined in Part 1 of Schedule 12A of the Act.**

*Note: the relevant paragraph number and description is indicated under the Minute heading.*

## 18 PROGRAMME REPORT & RISK REGISTER

*Paragraph 3 – Information relating to the financial or business affairs of any particular person (including the authority holding that information)*

Members considered a report providing an update on the joint waste collection programme and during which the following key points were made:

### **Contract**

The Committee received an update on the contract and Members looked forward to the signing of the contract by the end of July 2013.

### **Bio Waste Infrastructure**

The County Council had successfully procured and mobilised new arrangements for disposing of food and garden waste. The Committee recognised the significant work carried out by the County Council's Waste Team to deliver this in time for the new collection arrangements and a vote of thanks was expressed to the officers involved. District officers continued to monitor the transportation of food waste. It was noted that processes were in place to reduce the risk of cross contamination between garden and food waste.

### **IAA**

An update on the Inter Authority Agreement (IAA) was noted.

### **Phase 1 (CDC roll out)**

An update on the Chiltern roll out was noted. The roll out had gone well overall with 36,000 properties changing to a new collection regime. Crews had continued waste collections into the evening for missed bins and positive comments had been received from residents in relation to this. There had been a significant increase in waste calls and it was anticipated that the volume of missed bins and calls would be reduced over the coming weeks as the service bedded in. Learning points from the Chiltern roll out would help inform the process in Wycombe. It was suggested that the improved recycling rates for the new service be publicised.

There was a discussion on the provision of additional recycling bags to 850 properties unable to accommodate wheeled bins due to uneven surfaces or access restrictions. The supply of additional bags had cost implications for

Chiltern and it was suggested that this be discussed at a future meeting when costs for the various options had been identified.

### **Phase 2 (WDC roll out)**

The Committee received an update on the roll out in Wycombe. The Residents' Welcome Pack would be despatched on 29 July 2013. Delivery of containers was due to take on 2 September 2013. The colour toning of the Wycombe collection calendars had been adjusted to improve colour differentiation in response to comments received during the Chiltern roll out. There was a discussion on the accumulation of the rubbish in the River Wye.

### **Phase 3**

The planning of the roll out in communal collection areas would take place once phase 2 had been completed.

### **Risk Register**

Risk 7 would be deleted as the Chiltern roll out was now almost complete. The rating of Risk 14 would be increased from green to amber. An update on Risks 11, 12 and 18 was received.

A vote of thanks was made to the Senior Waste Officer, Customer Services Team, Waste Team, and Serco in recognition of their hard work in delivering the new joint waste collection programme. It was noted that a thank you event for Serco staff was being arranged.

Members discussed managing the rating of Risk 16 from red to green. In response to concerns from one Member the processes in place designed to deliver constant improvements to the service were noted. It was noted that a lot had been learnt during the Chiltern roll out and this would help inform the roll out in Wycombe.

### **RESOLVED –**

**That the report be noted.**

*Note: Councillors Mrs L Clarke and Ms N Glover left the meeting at 11.40 am*

**The meeting ended at 11.59 am**

